

28 January 2013		ITEM	5
Health & Wellbeing Overview & Scrutiny Committee			
ADULT SOCIAL CARE DRAFT LOCAL ACCOUNT 2012			
Report of: Roger Harris – Head of Commissioning			
Wards and communities affected: All		Key Decision: No	
Accountable Head of Service: Roger Harris – Head of Commissioning, Les Billingham – Head of Adult Social Care			
Accountable Director: Jo Olsson – Director of People’s Services			
This report is Public			
Purpose of Report: To present to Scrutiny Committee the Adult Social Care Draft Local Account 2012			

1. RECOMMENDATIONS:

Scrutiny Committee is asked to:

- 1.1 **Note the report and, where appropriate comment on the content of Thurrock's draft Local Account**

2. INTRODUCTION AND BACKGROUND:

- 2.1 Since 2011, and the abolition of the Care Quality Commission (CQC) Annual Performance Assessment, there have been a number of changes made to the performance framework for adult social care. The key elements of the new approach to assessing and reporting on adult social care performance are set out in the Department of Health publication: 'Transparency in Outcomes: A Framework for Quality in Adult Social Care' (March 2011) and were reported to the Committee in September 2012.
- 2.2 The Department of Health have asked all local authorities who provide adult social care services to produce an annual report (known as a Local Account). This is a mandatory requirement for 2012-13 as part of the adult social care performance framework.
- 2.3 Local accounts are intended to be self-assessed and published by Councils. There is no National Government role in assurance and there has been no specific guidance produced to cover the content of a local account.

- 2.4 Local Accounts are expected to provide a report of the quality and outcome priorities which the council has agreed, in consultation with its partners, and the progress it has made in achieving them. In short, it aims to inform the public of what Adult Social Care does, who it is for, and what the progress and priorities are.
- 2.5 This report introduces Thurrock's draft Local Account 2012 to members. An **Executive Summary** describing the key points about how we are performing in delivering our key priorities, including what challenges we face and what our priorities and plans are for the future, is attached, together with the full draft document.

3. ADULT SOCIAL CARE DRAFT LOCAL ACCOUNT 2012

3.1 Key principles

This report is Thurrock Council's first Local Account. The key principles we used to produce the Local Account were for it to be:

- Aimed at the general public and service users and as short as possible
- Focussed on our vision for the transformation of adult social care
- Focussed on outcomes rather than outputs or excessive data
- Based around the four themes of the Adult Social Care Outcomes Framework
- Have case study examples throughout
- Not restricted to a financial or calendar year – to support the vision for regular and ongoing updating in future

The draft Local Account therefore aims to tell local people:

- What our priorities are
- What we have achieved and how we are performing
- How we spent our money and the challenges we face
- What our plans/priorities are for the future
- How you can be involved and your voice can be heard

3.2 Content

The draft Local Account is based around the following chapters:

- Foreword and Introduction
- Our vision
- Our budget – how we spent our money
- How we ensure quality of life for people with care and support needs
- How we delay and reduce the need for care and support
- How we ensure that people have a positive experience of care and support
- How we keep people safe from harm

For each of the four outcomes chapters we provide examples of what we have done to date and our key successes and achievements. At the end of each outcomes chapter we summarise what we are going to do next - our plans and priorities.

4. CONSULTATION (including Overview and Scrutiny, if applicable)

- 4.1 The draft local account has been reviewed by the Adult Social Care Management Team and by People Service's DMT. The draft local account will be consulted upon with local people through various means including through the Thurrock Coalition (Thurrock's User-Led Organisation) and adult social care Partnership Boards. There will be further opportunity for people to feedback their views and opinions through an online survey and the Service will be presenting the Local Account at future partnership and network groups and events.
- 4.2 In future we also intend to explore the use of video, blogs and other interactive and accessible means of communication to publicise and seek feedback on the local account.
- 4.3 The draft local account includes the views and feedback of local people and those that use services and their carers from national and local surveys, consultation and participation and engagement activities. The feedback received through these means has been used to help inform our adult social care priorities and plans and the content of this document.
- 4.4 We also aspire to greater genuine involvement and co-production principles in developing and updating the local account. This first version of the local account provides a starting point and reflects many examples of the partnership and co-production activity undertaken over the past 18 months.
- 4.5 However we know there is more we can do to ensure local people are fully engaged and involved in its development. We are committed to working with local organisations and partners such as the Thurrock Coalition to ensure the local account is as representative of local views as possible.
- 4.6 The local account has also taken into consideration examples and practice from other authorities where appropriate.

5. IMPACT ON CORPORATE POLICIES, PRIORITIES, PERFORMANCE AND COMMUNITY IMPACT

- 5.1 The Adult Social Care Local Account directly contributes to the delivery and achievement of the Council's strategic priorities. In particular it provides a means of reporting back to local people on how the Council is performing in delivering priority 4 – 'Improve health and well-being'.

6. IMPLICATIONS

6.1 Financial

Implications verified by: **Michael Jones**

Telephone and email: **01375 652772**
mxjones@thurrock.gov.uk

The financial implications are covered within the body of the report

6.2 **Legal**

Implications verified by: **Jayne Okacha**
Telephone and email: 020 8227 2995
jayne.okacha@bdtlegal.org.uk

There are no specific legal issues arising from the report as this is just for members information and so no formal legal referral was felt necessary

6.3 **Diversity and Equality**

Implications verified by: **Samson DeAlyn**
Telephone and email: **01375.652472**
sdealyn@thurrock.gov.uk

There are no specific diversity issues arising from this report as this is just for members information.

6.4 **Other implications (where significant) – i.e. Section 17, Risk Assessment, Health Impact Assessment, Sustainability, IT, Environmental**

None.

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